

Considerate Constructors Scheme

Monitor's Site Report



Project name	Wesham Housing		
Contractor name	Eric Wright Construction Ltd		
Onsite contact(s)	John Rush		
Site ID number	79545	Visit no.	2
		Visit date	20/01/2015

Site description, context and location

Speculative development of 24 detached dwellings on site of former council offices located close to town centre. Site fronts on 2 residential road with park opposite has dwellings to either side and railway line to rear and is located close to motorway.

Checklist section	1 st visit	2 nd visit	Score descriptor
1. Care about Appearance	8	8	/10
2. Respect the Community	8	9	/10
3. Protect the Environment	8	8	/10
4. Secure everyone's Safety	8	8	/10
5. Value their Workforce	8	8	/10
Total score	40	41	/50

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

This is an excellent site and what is immediately apparent is that meeting the requirements of the scheme is seen by the SM and the company as being very positive and desirable both for the company and the industry. Care about Appearance is excellent the site continues to portray a very positive and professional image of the industry. Respect for the Community is exceptional with the range of community related activities undertaken. Protecting the Environment is excellent with regular environmental and waste monitoring which is communicated to the public as well as operatives. Securing Everyone's safety is excellent with safety incentives being introduced alongside excellent reporting procedures. Valuing the Workforce is also excellent the company promoting equality and respect to operatives as well as healthy eating and lifestyle issues.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	John Wilcock MSc
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Monitor's Site Report - Detailed summary of findings



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1. Care about Appearance

<i>First visit findings and score</i>	8	/10
<p>Site has excellent signage and is fully fenced with Heras fencing to front and rear and permanent fencing/walls to sides, approach roads and footpaths are clean and tidy and kept free from mud by sweeping and litter picking daily. Materials and plant are stored in designated areas, appearance of operatives is good all in appropriately branded PPE. SM is in charge of waste and deliveries, there has been some vandalism particularly to signage and this has been repaired promptly. Cleanliness and housekeeping are induction items and supported by disciplinary procedure. There is a designated covered smoking area which is out of public view and company values are promoted by newsletter, signage and branding.</p>		
<i>Second visit update and score</i>	8	/10
<p>The site continues to be well fenced with fence line re-positioned as properties are completed and handed over, signage remains clear and informative and public road is free from mud and debris with wheel wash in operation. Site and public areas are free from litter and debris with designated operative litter picking and ensuring site is presentable and new residents are provided with a mini skip to take all cardboard etc. from removal to assist in reducing litter. The covered smoking area has new appropriate anti-smoking posters clearly displayed. Company values are promoted by signage, company colours and company newsletter.</p>		

2. Respect the Community

<i>First visit findings and score</i>	8	/10
<p>There has been 2 newsletter drops giving contact details, description of the works and relevant company information there has also been close personal contact with some neighbours, in addition there has been close liaison with LA regarding some materials arising from the demolition. All parking is off site and currently has not been an issue but may become problematic in the future, all deliveries are timed and are unloaded on site. Local employment with currently 70% of labour from immediate area, local builders merchants are being used and site has sponsored a local football team, windows arising from demolition have been donated to neighbours and materials and work will be carried out on a goodwill basis for LA. Scheme banner and posters are prominently displayed in and around the site, scheme is an induction item and operatives are issued with ccs card. No radios are allowed on site, all office/welfare windows face away from neighbour, plant is selected on a basis of noise levels produced being within accepted limits. Company compliments/complaints procedure is in use and company has a designated CCS person to support sites. A positive start has been made to making a positive impression by goodwill gestures made to date with more planned.</p>		
<i>Second visit update and score</i>	9	/10
<p>There has been 1 further letter to neighbours informing them of operations, there is regular ongoing contact with the local councillor, a newsletter will be sent to neighbours and local shops in the immediate future and there is regular informal contact with immediate neighbours. Parking is on public road adjacent to site despite efforts being made to rent one, unloading is on site. Site employs 50% local labour and uses local merchants and shops, local football team is sponsored for kit, footballs, cones and other equipment, local scouts and brownies are supported and contact has been made with local school, site collects for local food bank, site waste is dealt with by a company who recruit operatives with disadvantaged backgrounds and materials have been donated to neighbours. Scheme banners and posters are prominently displayed in and around the site and scheme is an induction item. Nuisance is avoided primarily by good communication with neighbours and also by careful selection of plant and timing of work. A positive impression is being made by the extensive goodwill gestures being made by the site in support of the local community.</p>		

3. Protect the Environment

<i>First visit findings and score</i>	8	/10
<p>Pre start environmental survey, asbestos survey, bird/bat survey undertaken, company environmental coordinator visits site and monitors works, information communicated to operatives at toolbox talks and operatives and public in newsletter. SWMP in place, all excavated material retained on site for re-use, masonry and concrete from demolition re used as fill and timber donated to Colleges. Dust suppression measures in place, double bunded fuel tank and drip tray in use with spill kit available, trees are fenced. Eco cabins in use with PIR's push taps etc. in use, carbon footprint is being measured, and car sharing is encouraged and cycle storage available. Plant is selected on basis of noise levels produced being acceptable, a positive contribution to natural environment has been made by undertaking some planting work for LA, donating timber from felled trees as benches to schools and further work is planned.</p>		
<i>Second visit update and score</i>	8	/10
<p>Bat boxes have now been put in place, company environmental monitor now visits site every 2 weeks and audits the site, existing trees are protected by temporary fencing and there is an environmental toolbox talk every 2weeks. SWMP is in place and 100% recycling is currently being achieved with excavated materials being retained on site, timber offcuts donated to neighbours etc., report from WMS is displayed on public notice boards. Piling operations were monitored and there is careful selection of plant to minimise noise and vibration. Rainwater is collected for washing boots and tools, carbon footprint is being calculated and site is liaising with local councillor and scout/guide group to undertake some environmental work in the area in the near future.</p>		

4. Secure everyone's **Safety**

<i>First visit findings and score</i>	8	/10
<p>Location of nearest hospital displayed with direction sheets available, first aiders, including sub-contractors identified by name, photo and helmet sticker, a cscs card is required to gain access to site, site is fully fenced with pedestrian gate in use and all gates kept locked. TMP is in place with designated delivery routes. SM produces a weekly safety report which is audited by H&S advisor every 3 months, group H&S manager audits site 2 in duration and CM produces a report every 2 weeks, directors also visit site. Positive intervention booklets are issued to all operatives and cards are readily available for reporting, returned data is analysed monthly to identify trends, suggestion box and reporting line is also available, and a culture change initiative has been undertaken including sub-contractors and suppliers, employee of month competition is also in operation on site. Accidents and near misses are recorded and reported appropriately, emergency procedure including evacuation has been tested recently and a current risk white board is in use.</p>		
<i>Second visit update and score</i>	8	/10
<p>Location of nearest hospital and identities of first aiders continue to be clearly displayed and site access continues to be restricted both on the vehicle and also the pedestrian gate. The safety reporting procedures remain the same and is now supplemented by an anonymous reporting line direct to H&S dept., all safety initiatives continue to be in operation and are publicised and the company has now incentivises the safety suggestion scheme. There is now a life size display of appropriate PPE and work wear required displayed at entrance to work area. The issue of cyclist/pedestrian safety has been addressed by having a driver induction booklet for all drivers identifying dangers to pedestrians and cyclists as well as issuing a map of cycle routed with all orders. The current risk board continues in operation and is located at work area entrance.</p>		

5. Value their **Workforce**

<i>First visit findings and score</i>	8	/10
<p>E&D, bullying etc. policies are available on site but there are numerous posters relating to these issues placed around welfare facilities in prominent positions. RAMS and pre selection are used to identify training needs and cscs cards used to assess competence, in addition company has its own training facility for young people and sub-contractors are encouraged to use this as a source of apprentices, graduate trainees are also employed. Emergency contact details and medical conditions are recorded and retained on site and all operatives are issued with an ICE helmet sticker. There are excellent welfare facilities available including locker and these are cleaned, inspected and signed off 2 per day. Impressive display of posters relating to men's health, lifestyle etc., there is a telephone line for consultation with company nurse available and facilities are available for mobility impaired. Operatives are able to provide feedback by suggestion box, open door policy, and reporting line.</p>		
<i>Second visit update and score</i>	8	/10
<p>There is a very clear display of E.O, Respect, and anti-bullying information and posters prominently displayed around the site, a bell is available on the gate for mobility impaired and there are male and female welfare facilities. RAMS are used to identify training needs and competency is assessed by cscs card. ICE stickers continue to be issued to all operatives, operatives now have access to a company doctor and can book appointments or telephone consultation. The poster campaign on men's health, healthy lifestyle etc. continues to be impressive and now includes anxiety and depression which is commendable, fresh fruit is available every week free of charge.</p>		

1st Visit score	40	/50
2nd Visit score	41	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*